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HOME > CONSUMER COMPLAINT DATABASE [BETA]

Consumer Complaint Database [beta]



This contains data from the consumer credit card complaints received by the Consumer Financial Protection Bureau. We do not verify the accuracy of these complaints, but we do take steps to confirm a commercial relationship between the consumer and the identified company.

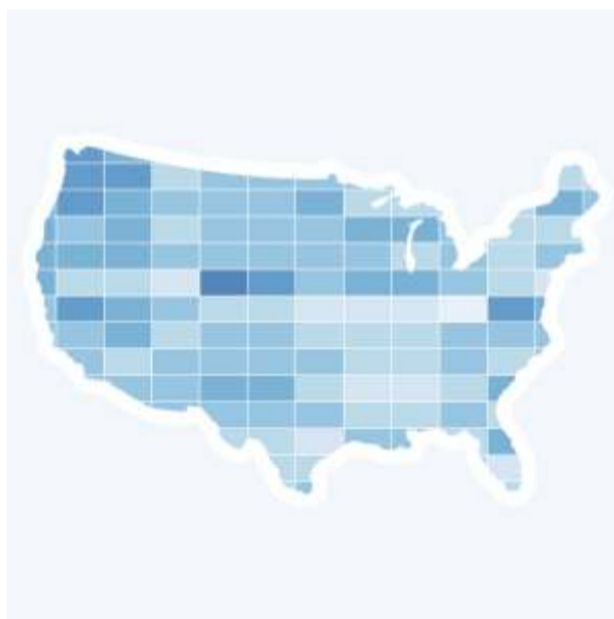
Data is refreshed daily, starting from June 1st, 2012.

Download, search, & visualize

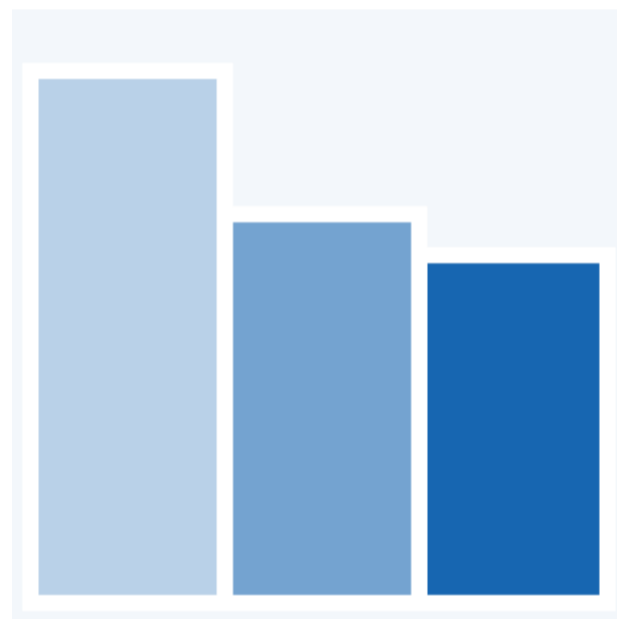


All data

Example visualizations



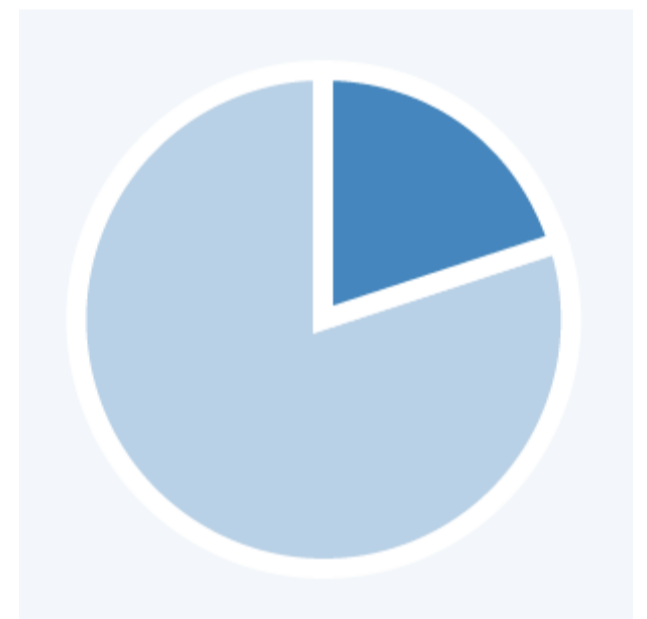
ZIP code



Response



Volume



Issue

*Points represent ZIP codes, not exact addresses.

Need help?

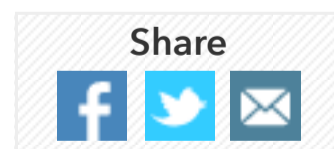
For video tutorials on using the data tool, visit [Data.gov](#).

Where can I file a complaint?

If you have a complaint about a financial product, visit [consumerfinance.gov/complaint](#)

Reports

- June 19, 2012: [Consumer Response: A Snapshot of Complaints Received](#)
March 31, 2012: [Consumer Response Annual Report](#)
January 30, 2012: [Semi-Annual Report of the Consumer Financial Protection Bureau](#)
November 30, 2011: [Consumer Response interim report on CFPB's credit card complaint data](#)



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