



Better Business Bureau®

In Greater Maryland, serving Western MD to the Eastern Shore

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Search For: Business Name, Type (e.g., "Plumbers"), URL, Phone In: (City and State or Postal Code)

BBB Accredited

Greater Maryland, serving Western MD to the Eastern Shore BBB > Business Directory > Debt Negotiation Companies > Renaissance Debt Solutions, Inc

Select language

Text Size

BBB BUSINESS REVIEW

Overview

Complaints

What is a BBB Business Review?

QUICK LINKS

File A Complaint

ASSOCIATED SEARCHES

Still searching? Find more businesses offering similar services.

FEEDBACK

RECOMMEND

Would you recommend this review to others?

Please Select: Yes No

SHARE WITH US

To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

CONTACT US

Email us at info@greatermd.bbb.org with your questions, suggestions, and concerns.

THIS BUSINESS IS NOT BBB ACCREDITED

Renaissance Debt Solutions, Inc

Find a Location

(443) 541-1240

PO Box 241, Hunt Valley, MD 21039-0241

rls@rdsihome.com<http://renaissancedebtsolutions.com/>

View Additional Web Addresses



On a scale of A+ to F

Reason for Rating

BBB Ratings System Overview

BBB Accreditation

Renaissance Debt Solutions, Inc is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that lowered Renaissance Debt Solutions, Inc's rating include:

- Length of time business has been operating.

Factors that raised Renaissance Debt Solutions, Inc's rating include:

- Complaint volume filed with BBB for business of this size.
- Response to 7 complaint(s) filed against business.
- Resolution of complaint(s) filed against business.
- BBB has sufficient background information on this business.

Customer Complaints Summary

7 complaints closed with BBB in last 3 years | 0 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	1
Problems with Product / Service	6
Billing / Collection Issues	0
Delivery Issues	0
Guarantee / Warranty Issues	0
Total Closed Complaints	7

Complaint Details | Definitions | BBB Complaint Process | File a Complaint

Government Actions

BBB knows of no significant government actions involving Renaissance Debt Solutions, Inc.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Renaissance Debt Solutions, Inc's advertising at this time.

What is BBB Advertising Review?

Additional Information

If a business refers you to another company or uses sub-contractors, BBB recommends that you research that company including reviewing their BBB reliability report.

BBB file opened: 12/11/2006

Business started: 11/30/2005

Contact Information

Primary Contact: Ms. Elaine Tyson (President)

Complaint Contact: Mr. Fred Tyson (C.F.O.)

Mr. Sel Aloisio (VP)

Number of Employees

18

Business Category

Debt Negotiation Companies, Credit-Debt Consolidation Services

Products & Services

This company offers unsecured debt management services. Renaissance Debt Solutions debt management program is administered through Credit Guard of America. View Credit Guard of America's report at <http://www.seffonda.bbb.org/BusinessReport.aspx?CompanyID=6481>

Industry Tips

2007 Credit Counseling/Debt

Consumer Rights for Debt Collection

Education Information - Debt Management & Debt

Settlement (MDAG)

Debt Negotiation/Debt Settlement

Debt Settlement October 2010