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## BBB BUSINESS REVIEW

Overview Complaints Customer Reviews BBB Rating Directions

**THIS BUSINESS IS NOT BBB ACCREDITED**

### Neighborhood Assistance Corporation of America

Find a Location

Phone: (617) 250-6244

Fax: (617) 250-6252

View Additional Phone Numbers

3607 Washington Street, Jamaica Plain, MA 02130

services@naca.com

http://www.naca.com

**[ There is an alert on Neighborhood Assistance Corporation of America ]**

Click for BBB Rating

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#### Description

Neighborhood Assistance Corporation of America (also known as Neighborhood Stabilization Corporation) is engaged in housing services including home buyer training, special mortgage products, down payment and closing cost assistance, buyer/broker services, advocacy, counseling, and technical assistance. The organization is also involved in housing reform advocacy and research.

The organization is a 501(c)(4) organization. Internal Revenue Code section 501(c)(4) provides for the exemption of two very different types of organizations with their own distinct qualification requirements. They are social welfare organizations; Civic leagues or organizations not organized for profit but operated exclusively for the promotion of social welfare, and local associations of employees, the membership of which is limited to the employees of designated person(s) in a particular municipality, and the net earnings of which are devoted exclusively for the promotion of social welfare.

#### View Business Review Inquiries

Neighborhood Assistance Corporation of America has had their Business Review viewed 737 time(s) over the last 30 days. Click to view where these inquiries originated.

#### BBB Accreditation

This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

#### Customer Reviews Summary

Read customer reviews

9 Customer Reviews on Neighborhood Assistance Corporation of America

Customer Experience	Total Customer Reviews
Positive Experience	0
Neutral Experience	1
Negative Experience	8
<b>Total Customer Reviews</b>	<b>9</b>

Read Customer Reviews | Submit a Customer Review | See Trends in Customer Reviews on Neighborhood Assistance Corporation of America

#### Customer Complaints Summary

Read complaint details

174 complaints closed with BBB in last 3 years | 51 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	20
Billing/Collection Issues	5
Delivery Issues	1
Guarantee/Warranty Issues	1
Problems with Product/Service	147
<b>Total Closed Complaints</b>	<b>174</b>

Read Complaints | Definitions | BBB Complaint Process | File a Complaint against Neighborhood Assistance Corporation of America  
See Trends in Complaints on Neighborhood Assistance Corporation of America

#### Government Actions

BBB knows of no significant government actions involving Neighborhood Assistance Corporation of America.

What government actions does BBB report on?

#### Advertising Review

BBB has nothing to report concerning Neighborhood Assistance Corporation of America's advertising at this time.

What is BBB Advertising Review?

#### Additional Information

BBB file opened: January 01, 1988  
Business started: 01/01/1988 in MA  
Business incorporated: 07/18/1994 in MA

#### Type of Entity

Corporation

#### Business Management

Mr. Bruce Marks, Executive Director

Mr. Neil Mulligan, Manager

#### Contact Information

Principal: Mr. Bruce Marks, Executive Director

Principal: Mr. Neil Mulligan, Manager

#### Number of Employees

1,505

#### Business Category

MORTGAGES-BROKER

#### Alternate Business Names

NACA

N.A.C.A.

#### Industry Tips

Adjustable Rate Mortgages

Home Equity Loans

Mortgage Choices

Read Before You Sign



#### QUICK LINKS

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Industry Tips

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#### CUSTOMER REVIEWS

Read Customer Reviews

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See trends in Customer Reviews for Neighborhood Assistance Corporation of America

#### ASSOCIATED SEARCHES

Still searching? Find more businesses offering similar services.

#### FEEDBACK

##### RECOMMEND

Would you recommend this review to others?

Please Select:  Yes  No

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