



Search For: In: BBB Accredited

Home > Business or Charity Reviews > Attorneys > Law Offices of Douglas G Miller

- Select Language -

BBB BUSINESS REVIEW

Text Size

Overview | [Complaints](#) | [Directions](#)

What is a BBB Business Review?

THIS BUSINESS IS NOT BBB ACCREDITED

Law Offices of Douglas G Miller

(800) 498-3965

19687 East Valley Blvd., Suite D, Walnut, CA 91789

<http://millerjusticecenter.com>

F On a scale of A+ to F
Reason for Rating
BBB Ratings System Overview

[Share](#) [Print](#)

Description

This company's business is providing attorney services.

BBB Accreditation

This business is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that *lowered* this business's rating include:

- > 131 complaint(s) filed against business
- > Failure to respond to 97 complaint(s) filed against business
- > 13 complaint(s) filed against business that were not resolved
- > 23 serious complaint(s) filed against business
- > Overall complaint history with BBB

Customer Complaints Summary

[Read complaint details](#)

131 complaints closed with BBB in last 3 years | 20 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	14
Billing / Collection Issues	14
Problems with Product / Service	101
Delivery Issues	2
Guarantee / Warranty Issues	0
Total Closed Complaints	131

Additional Complaint Information

Most complainants allege the company fails to provide legal services as promised. A few complainants allege the company fails to provide debt negotiation services and does not contact their creditors at all. Many complainants allege the company fails to keep promises that creditors will not call, but creditors continue to call and many of them file lawsuits against the clients. Other complainants allege the company debits money from their accounts prior to agreed upon dates, or that they fail to provide bankruptcy services or divorce services as promised. The company responds to some complaints by stating the services were provided as contracted, the failure to perform is based on the clients failure to provide requested information or the customer's failure to comply with the terms of the agreement. Additionally, the company responds to complaints regarding charges stating the customer should have sufficient funds in their accounts at all times. With the few complaints that the company has answered, most clients have been told there is no basis for a refund with an explanation of the services provided. Most complaints are ignored by the company.

[Complaint Details](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint](#)

Government Actions

BBB has no information regarding government actions at this time.

What government actions does BBB report on?

Advertising Review

BBB has no information regarding advertising review at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: 10/9/2009
Business started: 10/5/1981

Licensing

Agency: California State BAR
License Number: 79637
Status: Active
To practice law in the State of California, attorneys are required to be admitted and active with the State Bar of California.. For the most up-to-date information on licensing status, contact the State Bar of California at (415) 538-2000, or visit their website at: www.calbar.ca.gov.

Contact Information

Douglas Miller - Attorney

Elsa Montes (Administration)

Number of Employees

3

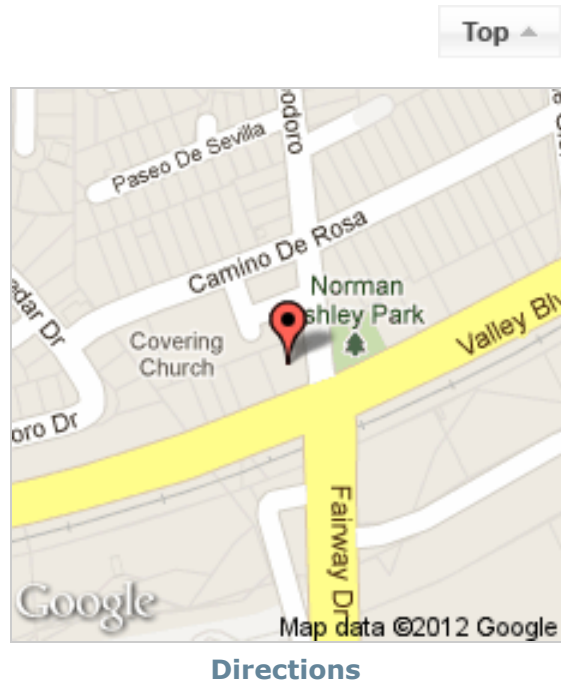
Business Category

Attorneys

Alternate Business Names

Law Offices of Douglas G Miller
Law Offices of Douglas G. Miller
Miller Justice Center
Douglas Miller
Douglas G. Miller Attorney at Law
Miller Law Group

Alternate Web Sites



QUICK LINKS

[File a Complaint](#)

[About Enhanced Services](#)

ASSOCIATED SEARCHES

Still searching? Find more businesses offering similar services.

FEEDBACK

RECOMMEND

Would you recommend this review to others?

Please Select: Yes No

SHARE WITH US

To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

CONTACT US

Use our [Contact Us](#) page to get in touch with us if you have any issues, questions or concerns.