



Search For: Business Name, Type [e.g., "Plumbers"], URL, Phone **In:** (City and State or Postal Code)

BBB Accredited [Search](#)

Central, Coastal, Southwest Texas and the Permian Basin BBB > Business Directory > Debt Relief Services > Orion Processing

- Select Language -

Text Size T T T

BBB BUSINESS REVIEW

[Complaints](#) [Directions](#)

[What is a BBB Business Review?](#)

THIS BUSINESS IS NOT BBB ACCREDITED

Orion Processing

Phone: (512) 539-4720

Fax: (512) 539-4737
2201 Donley Dr # 250, Austin, TX 78758-4552
<http://www.orionprocessing.com>

! There is an alert for this business !

F On a scale of **A+ to F**
Reason for Rating
[BBB Ratings System Overview](#)

[Share](#) [Print](#) [+1](#) 0 [Like](#) 1

BBB Business Reviews may not be reproduced for sales or promotional purposes.

BBB Accreditation

Orion Processing is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that *lowered* Orion Processing's rating include:

- › BBB concerns with the industry in which this business operates.
- › Length of time business has been operating.
- › Failure to respond to 2 complaints filed against business.
- › Government action(s) against business.

Customer Complaints Summary

3 complaints closed with BBB in last 3 years | 0 closed in last 12 months

| Complaint Type | Total Closed Complaints |
|---------------------------------|-------------------------|
| Billing / Collection Issues | 1 |
| Problems with Product / Service | 2 |
| Advertising / Sales Issues | 0 |
| Delivery Issues | 0 |
| Guarantee / Warranty Issues | 0 |
| Total Closed Complaints | 3 |

[Complaint Details](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint](#)

Government Actions

The following describes a pending government action that has been formally brought by a government agency but has not yet been resolved. We are providing a summary of the government's allegations, which have not yet been proven.

On February 10, 2010, the Illinois Attorney General filed suit against Clear Your Debt, LLC, Swiftrock Financial, Inc., Orion Processing, LLC, and two managing members, Derin Scott and Shannon Scott. The suit alleges that the defendants have violated the Illinois Consumer Fraud and Deceptive Business Practices Act by misrepresenting the services they can provide to consumers and the impact that those services will have on consumers' credit and therefore are engaging in deceptive marketing practices, charging excessive fees and doing little or nothing to improve consumers' financial standing. The suit asks the court to enter a permanent injunction barring the defendants from engaging in debt settlement in Illinois and order the defendants to pay restitution for aggrieved consumers, civil penalties of \$50,000 for violating the Consumer Fraud Act, an additional \$50,000 penalty for each violation committed with the intent to defraud, as well as a \$10,000 penalty per violation committed against a person 65 years or older. The matter is pending.

[What government actions does BBB report on?](#)

Advertising Review

BBB has nothing to report concerning Orion Processing's advertising at this time.

[What is BBB Advertising Review?](#)

Additional Information

BBB file opened: 02/18/2010
Business started: 06/02/2008

Type of Entity
Limited Liability Corporation

Business Management
Swift Rock Financial Services, Mesa Rock Financial Services, Topaz Financial Services, and Clear Your Debt are sales organizations. These companies market the debt management and debt negotiation services provided by Orion Processing. Clear Your Debt has indicated that they have ceased operations, but consumers who contacted this company will continue to have their debt managed and/or negotiated by Orion Processing.

These companies are individually owned by Shannon Scott and Derrin Scott. Please see the Related Business section for more information.

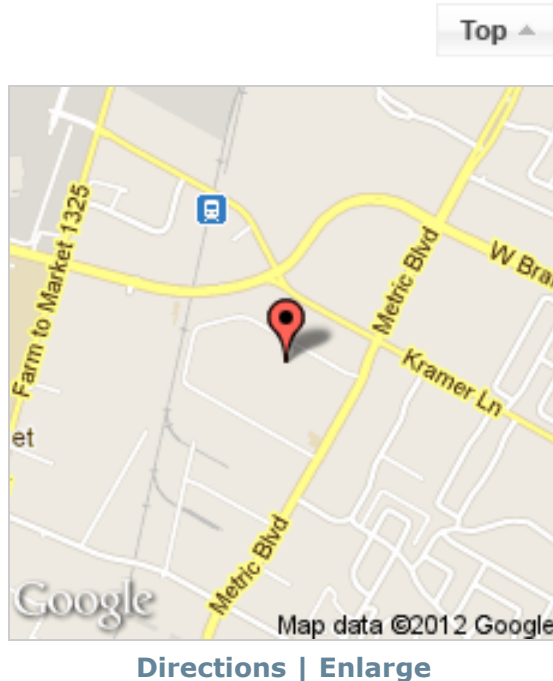
Contact Information
Principal: Mr Derin Scott (Managing Member)

Related Businesses
Clear Your Debt - PO Box 82721, Austin, TX
Swift Rock Financial Services - PO Box 81867, Austin, TX
Topaz Financial Services - 7550 IH 10 W # 110, San Antonio, TX
Mesa Rock Financial Services - 1507 Osprey Ridge Loop, Lago Vista, TX

Business Category
Debt Relief Services

Products & Services
This company provide debt settlement services to accounts sold by third party companies.

Alternate Business Names
Orion Processing, LLC



QUICK LINKS

- [File a complaint against Orion Processing](#)
- [Accredited Business Directory](#)
- [About Enhanced Services](#)

ASSOCIATED SEARCHES

Still searching? Find more businesses offering similar services.

FEEDBACK

RECOMMEND

Would you recommend this review to others?

Please Select: Yes No

SHARE WITH US

To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

CONTACT US

Email us at info@austin.bbb.org with your questions, suggestions, and concerns.