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BBB Accredited [Search](#)

Central, Coastal, Southwest Texas and the Permian Basin BBB > Business Directory > Consumer Finance & Loan Companies > **Topaz Financial Services**

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BBB BUSINESS REVIEW

[Complaints](#) [Directions](#)

[What is a BBB Business Review?](#)

THIS BUSINESS IS NOT BBB ACCREDITED

Topaz Financial Services

Phone: (866) 313-4150

Fax: (866) 313-4150
 View Additional Phone Numbers
 7550 IH 10 W # 110, San Antonio, TX 78229
<http://www.topazfs.com>

F On a scale of A+ to F
 Reason for Rating
[BBB Ratings System Overview](#)

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BBB Accreditation

Topaz Financial Services is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that lowered Topaz Financial Services' rating include:

- > BBB concerns with the industry in which this business operates.
- > 14 complaints filed against business
- > 3 complaints filed against business that were not resolved.
- > Length of time business has taken to resolve complaint(s).
- > BBB does not have sufficient information to determine size of business. BBB evaluation of business is based on rating formula's smallest size classification.
- > BBB does not have sufficient information to determine how long this business has been operating.
- > BBB does not have sufficient background information on this business.

Customer Complaints Summary

14 complaints closed with BBB in last 3 years | 0 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	2
Problems with Product / Service	12
Billing / Collection Issues	0
Delivery Issues	0
Guarantee / Warranty Issues	0
Total Closed Complaints	14

[Complaint Details](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint](#)

Government Actions

BBB knows of no significant government actions involving Topaz Financial Services.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Topaz Financial Services' advertising at this time.

What is BBB Advertising Review?

Additional Information

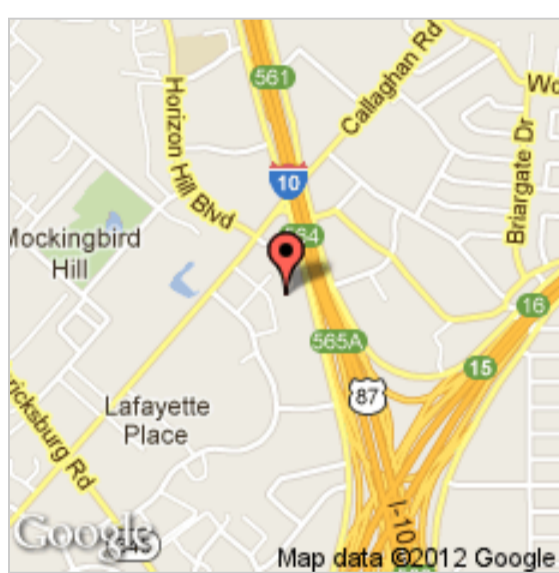
BBB file opened: 09/04/2008

Licensing

This company is in an industry that may require licensing, bonding or registration in order to lawfully do business. BBB encourages you to check with the appropriate agency to be certain any requirements are currently being met.

These agencies may include:

Texas Department of Savings & Mortgage Lending
 2601 N Lamar Blvd # 201
 Austin, TX 78705-4207
 (877) 276-5550
<http://www.sml.state.tx.us>



[Directions](#) | [Enlarge](#)

Business Management

Swift Rock Financial Services, Mesa Rock Financial Services, Topaz Financial Services, and Clear Your Debt are sales organizations. These companies market the debt management and debt negotiation services provided by Orion Processing. These companies are individually owned by Shannon Scott and Derrin Scott. Please see the Related Business section for more information.

Contact Information

Principal: Mr Randy Lopley

Related Businesses

Swift Rock Financial Services - PO Box 81867, Austin, TX
 Mesa Rock Financial Services - 1507 Osprey Ridge Loop, Lago Vista, TX
 Orion Processing - 2201 Donley Dr # 250, Austin, TX

Business Category

Consumer Finance & Loan Companies, Debt Relief Services

QUICK LINKS

- [File a complaint against Topaz Financial Services](#)
- [Accredited Business Directory](#)
- [About Enhanced Services](#)

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FEEDBACK

RECOMMEND

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Please Select: Yes No

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CONTACT US

Email us at info@austin.bbb.org with your questions, suggestions, and concerns.