



\$ 1,806,352 Resolved in Reported Damages.

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COMPLAINT FILED UNDER: FALSE ADVERTISING / NATIONAL BANKCARD MONITOR

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National Bankcard Monitor

Complaint 117857 Details



Date Occurred: 04/11/2012 Reported Damages: \$1,250.00

This company contacted me by telephone and offered to lower the interest rates on all my outstanding loan balances to 3.6%. As I am on Social Security, I allowed them to put \$1,199.00 on one of my existing credit cards. I was informed that they would begin the process as soon as I returned completed paperwork, and they said that if they could not save me at least \$5,000, they would refund the charge. I returned the paperwork and received a WRITTEN GUARANTEE that stated: "We guarantee your custom program will save you money and we offer a 14 day, 100% money back guarantee that only requires you fill out your paperwork and get it back to our office, signed and dated. If, after reviewing your paperwork and/or attempting to transfer your balances, we are unable to save you money, we will refund your purchase, in full, within 14 days."

I did what they required, my balance transfer was rejected, and now, over a month later, I have not received a refund. I call them daily, sometimes 2 or 3 times a day, and they do not return my calls. *Please* don't do business with these people!!

Business Profile Summary



Company Statistics

Complaint Against National Bankcard Monitor

Complaints Filed: 9

Reported Damages: \$1,008,343.00

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Judy SBID #57826f7507 Posted 05/24/2012

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User Comments

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National Bankcard Monitor Complaint 149944 for \$0.00

Someone named Lydia Clarke called me from this company. She gave me an agent number and told me she...

Anonymous

Posted on 08/23/2012

National Bankcard Monitor Complaint 137892 for \$1,000,000.00

This is a scam and the caller was very arrogant and told me he did not have a name, he was calling...

Anonymous

Posted on 07/23/2012

National Bankcard Monitor Complaint 131011 for \$1,499.00

In March I received call from Eliene from this company saying they were going save thousands of...

typo

Posted on 06/30/2012

Did this complaint help you?

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