



Search For:  In:  BBB Accredited

Home > Business or Charity Reviews > Payment Processing Service > **Cogent Financial Group/Medicredit**

- Select Language -

## BBB BUSINESS REVIEW

Text Size

**Overview** | [Complaints](#) | [Customer Reviews](#) | [Directions](#)

**THIS BUSINESS IS NOT BBB ACCREDITED**

### Cogent Financial Group/Medicredit

Phone: (866) 364-8201  
8260 East Raintree Dr. Suite 210, Scottsdale , AZ 85260

**F** On a scale of A+ to F  
Reason for Rating  
BBB Ratings System Overview

BBB Business Reviews may not be reproduced for sales or promotional purposes.

#### BBB Accreditation

This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

#### Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that *lowered* the rating for Cogent Financial Group/Medicredit include:

- > Length of time business has been operating
- > 13 complaints filed against business
- > Failure to respond to 3 complaints filed against business
- > 3 complaints filed against business that were not resolved

#### Customer Complaints Summary

13 complaints closed with BBB in last 3 years | 8 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	0
Billing/Collection Issues	10
Delivery Issues	0
Guarantee/Warranty Issues	0
Problems with Product/Service	3
<b>Total Closed Complaints</b>	<b>13</b>

[Read Complaints](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint against Cogent Financial Group/Medicredit](#)

#### Customer Reviews Summary

[Read customer reviews](#)

2 Customer Reviews on Cogent Financial Group/Medicredit

Customer Experience	Total Customer Reviews
Positive Experience	2
Neutral Experience	0
Negative Experience	0
<b>Total Customer Reviews</b>	<b>2</b>

[Read Customer Reviews](#) | [Submit a Customer Review](#) | [See Trends in Customer Reviews on Cogent Financial Group/Medicredit](#)

#### Government Actions

BBB knows of no significant government actions involving Cogent Financial Group/Medicredit.

What government actions does BBB report on?

#### Advertising Review

BBB has nothing to report concerning Cogent Financial Group/Medicredit's advertising at this time.

What is BBB Advertising Review?

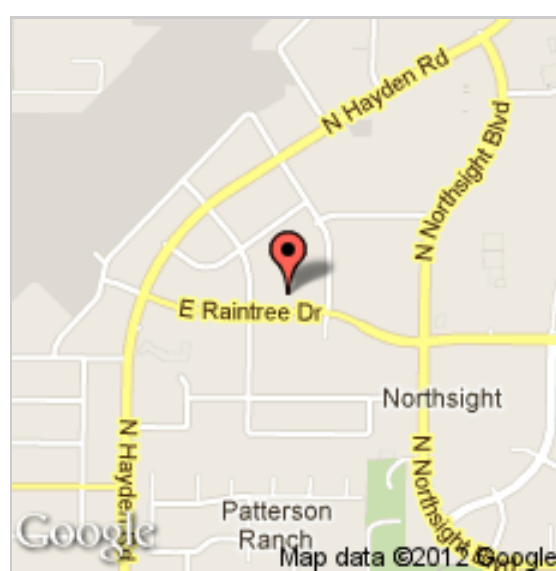
#### Additional Information

BBB file opened: April 08, 2011  
Business started: 01/01/2010

**Business Management**  
Mr. Greg O'Neill  
Mr. Steven T Fenske, Principal

**Contact Information**  
Customer Contact: Mr. Greg O'Neill  
Principal: Mr. Steven T Fenske, Principal

**Business Category**  
Payment Processing Service



[Directions](#) | [Enlarge](#)

#### QUICK LINKS

- [What is a BBB Business Review?](#)
- [About Enhanced Services](#)
- [File a Complaint against Cogent Financial Group/Medicredit](#)
- [Accredited Business Directory](#)

#### CUSTOMER REVIEWS

- [Read Customer Reviews](#)
- [Submit a Customer Review](#)
- [See trends in Customer Reviews for Cogent Financial Group/Medicredit](#)

#### ASSOCIATED SEARCHES

Still searching? Find more businesses offering similar services.

#### FEEDBACK

##### RECOMMEND

Would you recommend this review to others?

**Please Select:**

##### SHARE WITH US

To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

##### CONTACT US

Email us at [yourbbb@arizonabb.org](mailto:yourbbb@arizonabb.org) with your questions, suggestions, and concerns.

