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 BBB Accredited

Dallas and Northeast Texas BBB > Business Directory > Attorneys & Lawyers - Collections Law > **Lloyd Ward & Associates, P.C.**

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BBB BUSINESS REVIEW

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Is this your Business?

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 [Complaints](#) |
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THIS BUSINESS IS NOT BBB ACCREDITED

Lloyd Ward & Associates, P.C.

(866) 644-1044

[View Additional Phone Numbers](#)

12655 N Central Expy Ste 1000, Dallas, TX 75243-1714

<http://www.lloydward.com>

F
On a scale of A+ to F
 Reason for Rating
[BBB Ratings System Overview](#)

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BBB Accreditation

Lloyd Ward & Associates, P.C. is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that lowered Lloyd Ward & Associates, P.C.'s rating include:

- > 50 complaints filed against business
- > Failure to respond to 23 complaints filed against business.
- > 8 complaints filed against business that were not resolved.
- > 3 serious complaints filed against business.

Customer Complaints Summary

50 complaints closed with BBB in last 3 years | 13 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	4
Billing / Collection Issues	7
Delivery Issues	1
Problems with Product / Service	38
Guarantee / Warranty Issues	0
Total Closed Complaints	50

[Complaint Details](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint](#)

Government Actions

BBB knows of no significant government actions involving Lloyd Ward & Associates, P.C..

[What government actions does BBB report on?](#)

Advertising Review

BBB has nothing to report concerning Lloyd Ward & Associates, P.C.'s advertising at this time.

[What is BBB Advertising Review?](#)

Additional Information

BBB file opened: 03/31/2009
Business started: 01/18/1995

Contact Information

Principal: Lloyd Ward (Owner)
Kervin Jackson

Business Category

Attorneys & Lawyers - Collections Law

Alternate Business Names

Law Office of Lloyd Ward



QUICK LINKS

- [File A Complaint](#)
- [Claim This Review](#)
- [What is a BBB Business Review?](#)
- [About Enhanced Services](#)

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FEEDBACK

RECOMMEND

Would you recommend this review to others?

Please Select: Yes No

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To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

CONTACT US

Email us at info@dallas.bbb.org with your questions, suggestions, and concerns.