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BBB BUSINESS REVIEW

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THIS BUSINESS IS NOT BBB ACCREDITED

New York Legal Advocates

Phone: (888) 862-4826

Fax: (888) 988-6626
unknown address, Albany, NY 12202

! There is an alert on New York Legal Advocates !

F On a scale of A+ to F
Reason for Rating
[BBB Ratings System Overview](#)

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BBB Accreditation

This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets [BBB accreditation standards](#), which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that *lowered* the rating for New York Legal Advocates include:

- > BBB does not have sufficient information to determine how long this business has been operating
- > Advertising issue(s) found by BBB
- > BBB does not have sufficient background information on this business

Customer Complaints Summary

[Read complaint details](#)

1 complaint closed with BBB in last 3 years | 1 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	1
Billing/Collection Issues	0
Delivery Issues	0
Guarantee/Warranty Issues	0
Problems with Product/Service	0
Total Closed Complaints	1

Additional Complaint Information

The BBB has received inquiries from consumers who report New York Legal Advocates has contacted them soliciting debt settlement services. On the correspondence sent by the company, New York Legal Advocates states their legal firms are A rated by the Better Business Bureau. The BBB has been unsuccessful in its attempts to contact the company to confirm this information. At the time of the solicitation the BBB had no record of any company by the name New York Legal Advocates.

[Read Complaints](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint against New York Legal Advocates](#)
[See Trends in Complaints on New York Legal Advocates](#)

Government Actions

BBB knows of no significant government actions involving New York Legal Advocates.

What government actions does BBB report on?

Advertising Review

New York Legal Advocates advertises that they have an A rating with the BBB, which is not true. The BBB requested that they cease making this claim, but they did not respond.

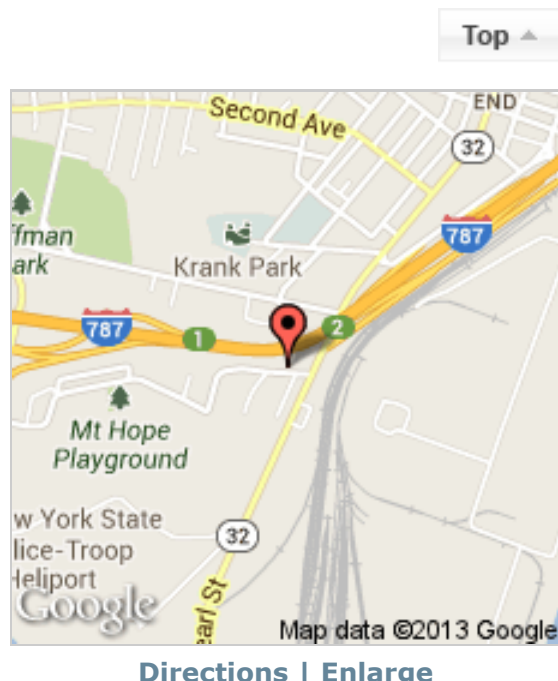
What is BBB Advertising Review?

Additional Information

BBB file opened: October 02, 2012

Business Category

DEBT SETTLEMENT COMPANIES



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QUICK LINKS

- [What is a BBB Business Review?](#)
- [About Enhanced Services](#)
- [File a Complaint against New York Legal Advocates](#)
- [Accredited Business Directory](#)

ASSOCIATED SEARCHES

- [Find BBB Accredited Businesses offering similar services.](#)
- [Find more businesses offering similar services.](#)

FEEDBACK

RECOMMEND

Would you recommend this review to others?

Please Select: Yes No

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To better assist you, please take our [brief survey](#) about the format / readability of this review so that we may continually improve your experience.

CONTACT US

Email us at geninquiries@upstatenyybb.org with your questions, suggestions, and concerns.