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Greater Maryland BBB > Business Directory > Debt Relief Services > Clearing Solutions, LLC

BBB BUSINESS REVIEW

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What is a BBB Business Review?

Overview Complaints Customer Reviews Directions

THIS BUSINESS IS NOT BBB ACCREDITED

Clearing Solutions, LLC

Find a Location

(855) 332-1053

View Additional Phone Numbers
1810J York Rd STE 382, Lutherville, MD 21093-5118
http://www.clearingsolutions.info/

! There is an alert for this business !

F On a scale of A+ to F
Reason for Rating
BBB Ratings System Overview

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BBB Business Reviews may not be reproduced for sales or promotional purposes.

BBB Accreditation

Clearing Solutions, LLC is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 13 factors. Get the details about the factors considered.

Factors that lowered Clearing Solutions, LLC's rating include:

- > Length of time business has been operating.
- > 48 complaints filed against business
- > Failure to respond to 5 complaints filed against business.
- > 4 complaints filed against business that were not resolved.
- > Business has failed to resolve underlying cause(s) of a pattern of complaints.

Customer Complaints Summary

Read complaint details

48 complaints closed with BBB in last 3 years 38 closed in last 12 months	
Complaint Type	Total Closed Complaints
Advertising / Sales Issues	2
Billing / Collection Issues	5
Delivery Issues	2
Guarantee / Warranty Issues	1
Problems with Product / Service	38
Total Closed Complaints	48

Additional Complaint Information

In August 2015, BBB received several communications from complainants stating that they were required to sign a release form indicating "...no complaint has been filed with any federal state or regulatory or enforcement agency or any Better Business Bureau regarding anything related to this Release. If the undersigned has done so, payment is contingent upon withdrawal of the complaint and written notification that any such complaint has been withdrawn..."

Consumers should be aware that BBB generally does not allow for a consumer to 'withdraw' a complaint that meets BBB complaint acceptance policy. Instead, the case will be closed out in a manner that reflects that the concerns have been resolved.

In March 2015, BBB contacted the business regarding a pattern of complaints filed with our organization. At the time, the business representatives indicated that the business was in the process of transitioning their ownership and attributed the pattern of complaints to these changes in the company.

Over the course of the next few months, however, the pattern of complaints continued and the overall number of complaints filed increased. In September 2015, BBB contacted the business and requested a response to the pattern of complaints.

Specifically, BBB consumer complaints allege:

- *Poor customer service
- *Failure to provide contracted services
- *Confusion about the services provided by the business (consumers believe the business will attempt to settle debts and/or issue payments to creditors)
- *Consumer's financial situation deteriorated due to failure of the business to perform contracted services
- *Deceptive advertising

To date, the business has been unresponsive to this request.

Read Complaints | Definitions | BBB Complaint Process | File a Complaint

Customer Reviews Summary

Read customer reviews

3 Customer Reviews Customer Reviews on Clearing Solutions, LLC	
Customer Experience	Total Customer Reviews
Positive Experience	2
Neutral Experience	0
Negative Experience	1
Total Customer Reviews	3 Customer Reviews

Read Customer Reviews | Submit a Customer Review | See Trends in Customer Reviews on Clearing Solutions, LLC

Government Actions

BBB knows of no government actions involving the marketplace conduct of Clearing Solutions, LLC.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Clearing Solutions, LLC's advertising at this time.

What is BBB Advertising Review?

Additional Information

If a business refers you to another company or uses sub-contractors, BBB recommends that you research that company including reviewing their BBB business review.

BBB file opened: 02/27/2014
Business started: 06/05/2013
New Owner Date: 03/12/2015

Type of Entity

Limited Liability Corporation

Business Management

Mr. Craig Belling (CEO)
Mr. Bill Frado (Complaint Contact)
Mr. David Glenwinkel (Chairman)

Number of Employees

15

Business Category

Debt Relief Services, Debt Relief Education, Legal Document Assistance

Products & Services

This business provides resources to enable customers to independently validate personal debt. This business does not provide legal services and is not engaged as a "credit repair" entity which is a regulated industry in Maryland

Alternate Business Names

Global Marketing and Development, Inc., Global Marketing Development, Inc.

Industry Tips

Debt Negotiation/Debt Settlement
Consumer Rights for Debt Collection
Education Information - Debt Management & Debt Settlement (MDAG)
Debt Settlement October 2010

Customer Review Rating plus BBB Rating Summary

Clearing Solutions, LLC has received 1.88 out of 5 stars based on 3 Customer Reviews and a BBB Rating of F.



BBB Customer Review Rating plus BBB Rating Overview



As a matter of policy, BBB does not endorse any product, service or business.

BBB Business Reviews are provided solely to assist you in exercising your own best judgment. Information in this BBB Business Review is believed reliable but not guaranteed as to accuracy.

BBB Business Reviews generally cover a three-year reporting period. BBB Business Reviews are subject to change at any time.



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