

Are You the Business Owner of American Consumer Credit, LLC? If yes, [click here to login.](#)
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Central Florida BBB > Business Directory > Timeshare Advocates > American Consumer Credit, LLC

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BBB BUSINESS REVIEW

What is a BBB Business Review?

- Overview
- Complaints
- Customer Reviews
- Directions

THIS BUSINESS IS NOT BBB ACCREDITED

American Consumer Credit, LLC

Find a Location

Phone: (800) 611-0631

Fax: (888) 600-8201
 18 Bovard Ave Ste C, Ormond Beach, FL 32176-6617
 Send email to American Consumer Credit, LLC
<http://www.aconsumercredit.com>
 View Additional Web Addresses

No Rating
 On a scale of A+ to F
 Reason for Rating
 BBB Ratings System Overview

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BBB Business Reviews may not be reproduced for sales or promotional purposes.

BBB Accreditation

American Consumer Credit, LLC is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

QUICK LINKS

- File a complaint against American Consumer Credit, LLC
- Apply for BBB Accreditation
- Download Free Trust Guide
- Industry Tips
- About Enhanced Services

CUSTOMER REVIEWS

- Read Customer Reviews
- Submit a Customer Review
- See trends in Customer Reviews for American Consumer Credit, LLC

FEEDBACK

RECOMMEND

Would you recommend this review to others?

Please Select: Yes No

SHARE WITH US

To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

CONTACT US

Email us at info@findbbb.org with your questions, suggestions, and concerns.

Reason for Rating

BBB rating is based on 13 factors. [Get the details about the factors considered.](#)

This business has no rating because it is in the process of responding to complaint(s) previously closed as unresolved.

Customer Complaints Summary

[Read complaint details](#)

13 complaints closed with BBB in last 3 years | 5 closed in last 12 months

Complaint Type	Total Closed Complaints
Guarantee / Warranty Issues	1
Problems with Product / Service	12
Advertising / Sales Issues	0
Billing / Collection Issues	0
Delivery Issues	0
Total Closed Complaints	13

Additional Complaint Information

Based on BBB review the company has a pattern of complaints indicating delays or failure to issue refunds according to its terms.

It has come to BBB's attention that the business is demanding that a customer withdraw a complaint filed through BBB as a condition of resolving the complaints. BBB does not withdraw complaints under these circumstances

[Read Complaints](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint](#)

Customer Reviews Summary

[Read customer reviews](#)

4 Customer Reviews Customer Reviews on American Consumer Credit, LLC

Customer Experience	Total Customer Reviews
Positive Experience	4
Neutral Experience	0
Negative Experience	0
Total Customer Reviews	4 Customer Reviews

[Read Customer Reviews](#) | [Submit a Customer Review](#) | [See Trends in Customer Reviews on American Consumer Credit, LLC](#)

Government Actions

BBB knows of no government actions involving the marketplace conduct of American Consumer Credit, LLC.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning American Consumer Credit, LLC's advertising at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: 10/01/2004
 Business started: 10/01/2004

Licensing, Bonding or Registration

This company is in an industry that may require licensing, bonding or registration in order to lawfully do business. BBB encourages you to check with the appropriate agency to be certain any requirements are currently being met.

Type of Entity

Limited Liability Company

Business Management

Customer Contact: Mr. Sean Chesser (Administration)

Contact Information

Principal: Mr. Dana Micallef (Owner)
 Mr. Michael Saracco (Attorney)
 Summer Saxon (Administration)

Related Businesses

Florida Resale Recovery, Inc. - 18 Bovard Ave Ste C, Ormond Beach, FL

Business Category

Timeshare Advocates, Credit - Debt Consolidation Services, Financial Consultants - No License Required

Alternate Business Names

American Consumer Credit, American Consumer Services, Inc.

Industry Tips

Timeshare Relief

As a matter of policy, BBB does not endorse any product, service or business.

BBB Business Reviews are provided solely to assist you in exercising your own best judgment. Information in this BBB Business Review is believed reliable but not guaranteed as to accuracy.

BBB Business Reviews generally cover a three-year reporting period. BBB Business Reviews are subject to change at any time.



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