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# Federal Debt Assistance Association, LLC

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## (877) 777-7845

**Federal Debt Assistance Association, LLC**  
1 year in business

11615 Crossroads Cir STE M  
Baltimore, MD 21220-2866

 

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BBB File Opened: 03/16/2016  
Business Started: 02/28/2016  
Business Incorporated: 01/14/2016 in MD

### Type of Entity

Limited Liability Company

### Business Management

- Nicholas Pantoulis, Owner
- Anna Marie Diaz, Accounting Director
- Vincent Piccione, Vice President
- David Piccione, President
- Bradley Shelly, Director of Client Services/Director Sales

### Business Category

- Debt Relief Services

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### Products & Services

This business provides resources to enable customers to independently validate personal debt. This business does not provide legal services and is not engaged as a "credit repair" or "debt settlement" entity which is a regulated industry in Maryland.

### Alternate Business Names

- Federal Debt Assistance Association
- FDAA Consulting
- Financial Document Assistance Program
- FDAA
- Financial Document Assistance Administration, Inc.

[See More Alternate Business Names](#)

[See More Business Information](#)

## Alerts & Actions

### MISUSE OF BBB NAME AND/OR LOGO

In March 2017, it was brought to the attention of BBB that the business was utilizing the BBB Torch symbol in the email signatures of their employees. This business location is not accredited by this BBB and our policies prohibit such a reference.

### PATTERN OF COMPLAINTS

As of March 2017, BBB files indicate that this business has a pattern of complaints concerning deceptive advertising (consumers allege they were deceived by the company's marketing materials that the business was affiliated with a government agency), high pressure sales tactics, high up-front fees for service, and poor customer service.

BBB requested for the business to review and respond to these complaint allegations and provide an action plan for how to eliminate the underlying cause for the pattern of complaints. To date, the business has failed to provide a response to this request.

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BBB Rating System Overview

F

### Customer Review Rating: ?



[8] Total Customer Complaints

### Composite Score:



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BBB Business Profiles are provided solely to assist you in exercising your own best judgment. Information in this BBB Business Profile is believed reliable, but not guaranteed as to accuracy.

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB Business Profiles generally cover a three-year reporting period. BBB Business Profiles are subject to change at any time. If you choose to do business with this business, please let the business know that you contacted BBB for a BBB Business Profile.



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