



Q What are you looking for?

MENU

This Business Is Not BBB Accredited

United Credit Solutions

Business Information

(866) 844-4545

2000 Pennsylvania Ave NW
Washington, DC 20006-1812

Fax Numbers

- (916) 258-0203

BBB File Opened: 04/18/2011
Business Started: 01/01/1999

Business Management

- Joseph Downes, Chairman

Business Category

- Debt Relief Services

Additional Information

- Correspondence sent to the company at the Pennsylvania Avenue address has been returned, without forwarding information. The physical location of this entity is unknown at this time. The area code for the fax number previously displ...
- Correspondence sent to the company at the Pennsylvania Avenue address has been returned, without forwarding information. The physical location of this entity is unknown at this time. The area code for the fax number previously displayed on the company web site (now under construction as of July, 2011) places it in the Sacramento area of California. The Better Business Bureau suspects the comany has not had any actual presence in the Washington, DC area. Consumers should be wary of companies with unknown locations and history that offer financial services. Debt Consolidation providers are frequently required to be licensed and/or registered with the states they operate in. We suggest you check with your own state government for registered providers in your area, and see if there is a Business Review report for the company in the Better Business Bureau system.

Alternate Business Names

- unitedcreditsolutions

Reviews & Complaints

[View Customer Reviews \[3\]](#)

[View Customer Complaints \[0\]](#)

[Click here for detailed explanation of how BBB processes Customer Complaints](#)

SORT BY: FILTER:

11/29/2016

Marina

Negative

Review

SCAM aimed at people with student loans. Prepaid postage from Sacramento, CA despite the return address of 2000 Pennsylvania Ave. NW #285. Misleading envelope made to look like something from IRS, threatening fines if damaged, and fake voucher that looks like a payroll check inside. No mention of who the actual sender is, no reference to company, just a phone number 888-214-3485. Voucher signed by Steven A. Smithe. Claims to have four Student Loan Assistance Program (SLAP) plans with a deadline to enroll. Promises to reduce student debt by \$21,000 if you pay the unnamed sender \$42,000.

Was this review helpful? Yes No

[10] people found this review helpful

8/12/2016

S.

Negative

Review

Solicitation. Letter sent to addresse Atlanta , georgia. Student loan assistant program. Program called slap. 888-294-4138. 2000 Pennsylvania Ave nw #285, Washington , dc. United States of America . Pre sorted mail permit.....Sacramento , ca. Permit# 1827. Solicitations August 2016. Received one previously as well around June . It stated due to government laws I may be eligible for student loan assistant from Washington, D.C. ... Misleading letter

Was this review helpful? Yes No

[7] people found this review helpful

7/31/2015

Michelle M.

Negative

Review

United Credit Solutions is a scam and they are still very much in business. I received a call numerous times over and over. I finally called back only to get the recording this is your card services wanting to contact you to reduce your interest rate. They lured me in asking for balances, etc but I didn't give any personal info. They of course made to fill out an application which I would not do. Can me number to call him back "Craig" with Card Services and said that he works directly with the non-profit Credit Guard and gave me their website. Somethings does not seem right. Did research and Credit Guard claims to make no cold calls this is a third party using their name and reputation of BBB score perhaps they are in on the scam in any case. BEWARE! Number called me was 877.466.5346. Call back number 877.635.5097 X-513.

Was this review helpful? Yes No

[8] people found this review helpful

From Article at GetOutOfDebt.org

BBB Rating Scorecard

This Business Is Not BBB Accredited

United Credit Solutions

OUT OF BUSINESS

BBB Rating System Overview (<https://www.bbb.org/council/overview-of-bbb-grade/>)

Customer Review Rating:

The BBB Customer Review Rating represents the customer's opinion of the business. The Customer Review Rating percentages are based on the total number of positive, neutral, and negative reviews posted.

There are **NO** reviews for this business.
Be the first to leave a review!

This business has no complaints filed

Composite Score: ★★★★★

United Credit Solutions has received 0 out of 5 stars based on 0 Customer Reviews and a BBB Rating of Out of Business. Comprised of 67% BBB Rating and 33% Customer Review Rating.

The BBB Customer Review Rating represents the customer's opinion of the business. The Customer Review Rating percentages are based on the total number of positive, neutral, and negative reviews posted.

The BBB letter grade represents the BBB's opinion of how the business is likely to interact with its customers. The BBB grade is based on BBB file information about the business. In some cases, a business' grade may be lowered if the BBB does not have sufficient information about the business despite BBB's requests for that information from the business.

The BBB Customer Review Rating plus the BBB Rating is not a guarantee of a business' reliability or performance. BBB recommends that consumers consider a business' BBB Rating and Customer Review Rating in addition to all other available information about the business.

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BBB Business Profiles are provided solely to assist you in exercising your own best judgment. Information in this BBB Business Profile is believed reliable, but not guaranteed as to accuracy.

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB Business Profiles generally cover a three-year reporting period. BBB Business Profiles are subject to change at any time. If you choose to do business with this business, please let the business know that you contacted BBB for a BBB Business Profile.

For Consumers

File a Complaint (</consumer-complaints/file-a-complaint/get-started>)

Scam Information & Resources (</scamtips>)

File an Auto Warranty Complaint ([/www.bbb.org/autoline/](http://www.bbb.org/autoline/))

For Businesses

Become Accredited ([/whybbb.org/](http://whybbb.org/))

BBB EU Privacy Shield ([/www.bbb.org/EU-privacy-shield/](http://www.bbb.org/EU-privacy-shield/))

About BBB

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Contact (<https://www.bbb.org/washington-dc-eastern-pa/get-to-know-us/contact/>)

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