

# Service Alerts

Last update: Sept. 21, 2021, 7 p.m. ET

USPS Service Alerts have information for consumers, small businesses and business mailers about postal facility service disruptions caused by weather-related and other natural disasters, special events, or other changes impacting service.

Visit [www.ready.gov](http://www.ready.gov) or [www.listo.gov](http://www.listo.gov) to prepare for hurricanes and severe weather.

## Implementation of First-Class Mail and Periodicals service standard changes – October 1, 2021

On October 1, the Postal Service will implement new service standards for First-Class Mail and Periodicals which will increase delivery reliability, consistency, and efficiency for our customers and across our network.

Most First-Class Mail and Periodicals will be unaffected by the new service standard changes. Standards for single-piece First-Class Mail traveling within a local area will continue to be two days. Mail traveling the greatest distances will be most affected, with a day or two of transit time added for some First-Class Mail and Periodicals.

We'll make better use of our trucks and existing surface network to move the mail, relying less on costly air transportation.

By improving service reliability and increasing efficiency, we can keep costs at reasonable levels and help keep postage rates affordable for our customers.

For more information, visit the Delivering for America page for the First Class/Periodical Service Standard Fact Sheet at [https://about.usps.com/what/strategic-plans/delivering-for-america/assets/USPS-Fact-Sheet\\_FCM-Service-Standard-Change.pdf](https://about.usps.com/what/strategic-plans/delivering-for-america/assets/USPS-Fact-Sheet_FCM-Service-Standard-Change.pdf)

[View tips for consumers](#)

## Service disruptions

Residential customers and small businesses can find out if mail is being delivered, or if their Post Offices are open. Business mailers get more detailed information about USPS mail processing facilities, and the operating status of delivery units, as well as any impacts on mail delivery overseas.



### Residential customers

[Current delivery issues](#)  
[Coronavirus FAQs for residential customers](#)  
[Change delivery address](#)  
[Put mail delivery on hold](#)



### Business mailers

[Current processing/delivery issues](#)  
[Coronavirus FAQs for business customers](#)  
[Not accepting drop shipments](#)  
[Mail Service Disruption Report](#)  
[Service alert mapping](#)



### International

[Delivery issues around the world](#)  
[International Posts Action Log](#)  
[Japan money orders](#)  
[Shipping lithium batteries](#)

## Contact us

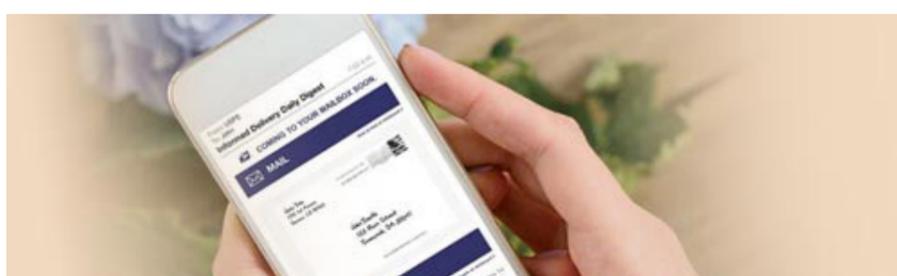
### Residential customers

Residential customers should check this Mail Service Disruptions website first for current, frequently-updated information about whether mail is being delivered to your neighborhood or if your local Post Office is open. Or you can call our customer service center at 1-800-ASK-USPS (800-275-8777).

### Business mailers

Contact the Business Service Network *headquarters* communications manager for additional information or to report a disruption. Email us at [mailserviceupdate@usps.gov](mailto:mailserviceupdate@usps.gov).

Need more support? Have questions? Contact your *local* Business Service Network or visit [PostalPro](#).



**Informed Delivery<sup>®</sup>**

[See what mail is coming before it arrives. Sign up now](#)



---

Copyright© 2021 United States Postal Service