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Better Business Bureau®  
**Start With Trust®**  
 Los Angeles, Orange, Riverside, and San Bernardino Counties of Southern California



I want to...

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BBB Reliability Report for  
**Brookstone Law, PC**



A BBB Accredited business since 11/09/2010

BBB Rating **A** [Rating Explanation](#)

**Company Rating A**

**Our opinion of what this rating means:**  
 An extremely high rating. The condition that lowers this grade from A+ is not what we believe to be a significant one.



Check out the **Brookstone Law, PC** storefront to view photos of the business, read customer reviews, and even post a review yourself!

- [Read Customer Reviews](#)
- [Request a Quote](#)
- [Write a Company Review](#)
- [Ask the Community](#)

Here is my experience with this company...

TrustLink Rating:  based on 0 reviews


**Company Profile** Brookstone Law, PC

**Address:** 1999 Avenue of the Stars, Suite 1100  
 Los Angeles, CA 90067  
 Tel: (800) 946-8655  
 Fax: (888) 838-7643

**Web Site:** <http://www.brookstone-law.com>

**Contact:** Vito Torchia, Jr - Attorney/Owner

**Business Start Date:** 12/1/2006  
**Company ID:** 100100689



» See more photos on TrustLink

**BBB Comments & Analysis**

**Bureau's Comments and Analysis of Company's Business:**

We have no further comment about this company's business practices or analysis of its offer that may assist you in your consideration of this company.

**Accreditation**

This company has been accredited since 11/09/2010 and we are satisfied that it honors its commitment. The company has agreed to uphold our accreditation standards, which include a commitment to act in accordance with ethical business practices and to respond to customer complaints.

**Nature of Business:**  
 This company's business is providing attorney services.

**Licensing**

**Agency:** California State BAR  
**License Number:** 244687  
**Status:** Active

To practice law in the State of California, attorneys are required to be admitted and active with the State Bar of California.. For the most up-to-date information on licensing status, contact the State Bar of California at (415) 538-2000, or visit their website at: [www.calbar.ca.gov](http://www.calbar.ca.gov).

**Other Considerations**

We know of no other matter or practice relating to this company that may assist you in your consideration of this company.

**Complaint Experience** Bureau Summary and Analysis of customer complaints and company responses:

Our complaint history for this company shows that the one complaint brought to the company's attention was responded to and given proper consideration.

**Advertising Review**

No questions about the truth of this company's advertising has come to our attention.

**Complaint Closing Statistics** The following grid displays the number and responses to complaints over the last 36 months:

No. of Cmpl	Type of Response
0	Making a full refund, as the consumer requested
0	Making a partial refund
1	Agreeing to perform according to their contract
0	Refusing to make an adjustment
0	Refuse to adjust, relying on terms of agreement
0	Unanswered
0	Unassigned
<b>1</b>	<b>Total</b>

**Government Actions**

We know of no government action taken against this company.

**Rating Reasons**

BBB rating is based on 16 factors. [Click here](#) for details about the factors considered.

Factors that lowered this business's rating include:

- > Length of time business has been operating

Factors that raised this business's rating include:

- > Complaint volume filed with BBB for business of this size
- > Response to complaint(s) filed against business
- > Resolution of complaint(s) filed against business
- > BBB has sufficient background information on this business

**Addl. Company Info**

- > Additional DBAs
- > Additional Contacts
- > Additional Addresses
- > Additional Websites



**Additional Phone Numbers**  
**Additional Fax Numbers**

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