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Better Business Bureau
Start With Trust
In Central, Coastal and Southwest Texas

For Businesses

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BBB Reliability Report
May Not Be Reproduced for Commercial or Sales Purposes

Orion Processing

BBB Rating: **F** [Return to Rating](#)

BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.

Is this report helpful? [Yes](#) | [No](#)

Find out more about Orion Processing:

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BBB Accreditation

This business is **not** a BBB Accredited Business.

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BBB Rating for Orion Processing

Based on BBB files, Orion Processing has a BBB Rating of F on a scale from A+ to F.

Reasons for this rating include:

- BBB concerns with the industry in which this business operates.
- Length of time business has been operating.
- Government action(s) against business.
- Failure to respond to one complaint filed against business.

[Click here for an explanation of BBB Ratings.](#)

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Business Contact and Profile for Orion Processing

Name: Orion Processing
Phone: (512) 539-4720
Fax: (512) 539-4737
Address: 2201 Donley Dr # 200
Austin, TX 78758-4552
Website: www.orionprocessing.com
Original Business Start Date: June 2008
Principal: Mr Derin Scott, Managing Member
Customer Contact: Mr Derin Scott, Managing Member - (512) 539-4720
Entity: Limited Liability Corporation
Incorporated: June 2008
Type of Business: Debt Settlement Companies
BBB Accreditation: Orion Processing is not a BBB Accredited business.
Additional DBA Names: Orion Processing, LLC.

The BBB has requested basic information from this company but has not received a response. As a result, the BBB may not have current information about the company.

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Products and Services of Orion Processing

This company provide debt settlement services to accounts sold by third party companies.

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Business Management

Swift Rock Financial Services, Mesa Rock Financial Services, Topaz Financial Services, and Clear Your Debt are sales organizations. These companies market the debt management and debt negotiation services provided by Orion Processing. Clear Your Debt has indicated that they have ceased operations, but consumers who contacted this company will continue to have their debt managed and/or negotiated by Orion Processing.

These companies are individually owned by Shannon Scott and Derin Scott. Please see the Related Business section for more information.

Related Businesses

- [Clear Your Debt - 2201 Donley Dr # 200, Austin, TX](#)
- [Swift Rock Financial Services - PO Box 81867, Austin, TX](#)
- [Topaz Financial Services - 7500 IH 10 W # 110, San Antonio, TX](#)
- [Mesa Rock Financial Services - 10943 Woodfield Rd, Houston, TX](#)

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Customer Complaint History for Orion Processing

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 1 complaint about Orion Processing in the last 36 months, our standard reporting period. Of the total of 1 complaint closed in 36 months, 1 was closed in the last year.

Service Issues

No Response

- 1 - Company failed to respond to BBB to resolve or address the complaint issues.

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Government Actions

The following describes a pending government action that has been formally brought by a government agency but has not yet been resolved. We are providing a summary of the government's allegations, which have not yet been proven.

On February 10, 2010, the Illinois Attorney General file suit against Clear Your Debt, LLC, Swiftrock Financial, Inc., Orion Processing, LLC, and two managing members, Derin Scott and Shannon Scott. The suit alleges that alleging that the defendants have violated the Illinois Consumer Fraud and Deceptive Business Practices Act by misrepresenting the services they can provide to consumers and the impact that those services will have on consumers' credit and therefore are engaging in deceptive marketing practices, charging excessive fees and doing little or nothing to improve consumers' financial standing. The suit asks the court to enter a permanent injunction barring the defendants from engaging in debt settlement in Illinois and order the defendants to pay restitution for aggrieved consumers, civil penalties of \$50,000 for violating the Consumer Fraud Act, an additional \$50,000 penalty for each violation committed with the intent to defraud, as well as a \$10,000 penalty per violation committed against a person 65 years or older. The matter is pending.

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Advertising Review

BBB has no information regarding advertising review at this time.

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Industry Tips

[DON'T LET YOUR FINANCIAL SITUATION DETERIORATE](#)
[Looking for Debt Relief? BBB Tips Offer Consumers Advice on Choosing a Credit Counseling Agency](#)
[Tips on Choosing a Credit Counseling Agency](#)
[What are Fair Debt Collection Practices?](#)

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BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability Report is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with Orion Processing, please let them know that you contacted BBB for a BBB Reliability Report.

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Feedback

Is this report helpful? [Yes](#) | [No](#)