



Contact Us | Client Login

Call Now! 1.888.831.7171

- Home
- Our Program
- Debt Calculator
- Getting Started
- Resources
- About Us
- Enroll Now

DEPARTMENT ROSTER

Credit Card Relief™ is a unit of Preferred Financial Solutions, Inc with headquarters in Indianapolis, Indiana and a branch office in Chicago, Illinois. Credit Card Relief maintains a full time professional staff to work with our clients to resolve debt issues by compromising or settling clients' consumer debt. Our professional staff and departmental structure includes the following:

Administration

Preferred Financial Solutions, Inc., an Indiana corporation, has been in business for over a decade settling more than \$150 million in consumer debt for thousands of clients throughout the United States. The company is committed to providing our clients with the highest possible level of client services. As an attorney driven program our clients have access to the national mediation law firm Monda through Friday during regular business hours.

Enrollment Department

The Enrollment Department is home to our Enrollment Specialists who take all incoming calls and give our prospective clients an overview of the Credit Card Relief program. Additionally, our Enrollment Specialists will conduct a short interview with you and explain the program services and fees.

Processing Department

The Processing Department receives and organizes your enrollment paperwork creating an account number and master file number. They also create a punch list of any missing documents required to process your information.

Underwriting Department

Underwriters review every document in your enrollment package and help you complete any missing information that may have been omitted on the Confidential Questionnaire. Underwriting professionals work with you to establish a monthly payment to the Trust for the future benefit of your creditors while also helping you understand what to expect in the months ahead. If you have any specific questions, our Underwriters are able to provide comprehensive answers so that you are fully aware of the program opportunities.

Local Participating Program Attorney

After your file is completed in Underwriting, you will be hearing from your Local Participating Program Attorney (LPPA) who will once again go over the program with you and ask you questions about your financial situation to determine whether or not Credit Card Relief is truly the right program for you. Upon the LPPA's approval, you are officially admitted to the Credit Card Relief™ program.

The LPPA mediates all debt and is in contact daily with creditors to negotiate and monitor opportunities to settle your debt. Settlements may occur immediately, but only if the LPPA has funds in The Enrolled Members Trust that can be used to for the mediation effort. The strategy designed to help you achieve financial freedom is contingent on many influencing factors. Together, we can accomplish these financial objectives for you by staying focused, committed, and in contact with one another frequently.

Professional Services Department

As a client, the Professional Services Department is your primary interface to our program and is equipped to give you the best client care available. Our Client Relations Representatives are here to serv you regarding all matters relating to your enrollment in Credit Card Relief. You will find caring people, ju like you, who are fully equipped and dedicated to helping you navigate this challenging time. Our Professional Services Department is here every business day from 8:30 to 5:00pm (EST) and may be reached toll free at 866-241-3328.

Your Next Steps...

- Start Now**
Get your credit and life back on track. It's safe, secure and confidential.
- Debt Calculator**
Find out how many payments and years you will need to pay.
- Listen**
Educate yourself on dealing with creditors and becoming debt free with our program.
- Learn More**
Understand our process and how we help you to take back control.

PODCASTS

- [Welcome to Credit Card Relief](#)
- [Collection Calls and How to Handle Them](#)
- [Family Budgets Made Fun & Easy](#)

FOLLOW US



OUR NEWSLETTER

- [Financial Fitness & Identity Theft](#)
- [View all newsletters](#)
- [Subscribe Now](#)

RECENT BLOG POSTS

- [Buried in Debt? You are not alone!](#)
John Nichols
11/30/2010
Americans...
- [Debt Relief: Consumer Debt by Presidential Terms](#)
Doug Karr
8/27/2010
Debt...
- [Debt Takes A Holiday](#)
John Nichols
6/12/2010
If...
- [Credit Scores Don't Stay the Same](#)
John Nichols
1/8/2010
The...
- [Buried in Debt?](#)
John Nichols
12/29/2009
You...



© 2009,2010 Preferred Financial Solutions, Inc., Indianapolis, IN | CCRnow | Credit Card Relief™ | All rights reserved. | Not available in all States.

[Home](#) | [Client Login](#) | [Privacy Policy](#) | [Contact Us](#)

From Article at
GetOutOfDebt.org