

- [For Consumers](#)
- [For Businesses](#)
- [For Charities and Donors](#)      [In West Florida](#)
- [About Us](#)
- [News Center](#)

**For Businesses**

[BBB](#) [Home](#) [Business Directory](#) [Debt Negotiation/Settlement Companies](#) Innovative Wealth Builders, Inc.

[Apply for BBB Accreditation](#)

[Oprime Aquí Para Español](#)

[Update your Business Information](#)

BBB Reliability Report for  
**Innovative Wealth Builders, Inc.**

[More](#)

[Business Resource Library](#)

BBB Rating F

[Ratings Explanation](#)

What is a **BBB Accredited Business?**  
Learn More

What are **BBB Ratings?**  
Learn More

BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.

- Select Language

**Find out more about Innovative Wealth Builders, Inc.:**

- [> BBB Accreditation](#)
- [> BBB Rating](#)
- [> Business Contact and Profile](#)
- [> Products and Services](#)
- [> Business Management](#)
- [> Additional Locations and Phone Numbers](#)
- [> Customer Complaint History](#)
- [> Government Actions](#)
- [> Advertising Review](#)
- [> Industry Tips](#)
- [> BBB Copyright and Reporting Policy](#)

**Join Us!**  
Apply to be Considered for Accreditation

[Back to top](#)

**BBB Accreditation**

This business is [not a BBB Accredited Business](#).

[Back to top](#)

**BBB Rating for Innovative Wealth Builders, Inc.**

Based on BBB files, Innovative Wealth Builders, Inc. has a BBB Rating

of F on a **scale** from A+ to F.

Reasons for this rating include:

- BBB concerns with the industry in which this business operates.
- Length of time business has been operating.
- 66 complaints filed against business
- 3 complaints filed against business that were not resolved.
- 4 serious complaints filed against business.
- Business has failed to resolve underlying cause(s) of a pattern of complaints.
- Failure to respond to one complaint filed against business.

[Click here for an explanation of BBB Ratings](#)

---

[Back to top](#)

#### **Business Contact and Profile for Innovative Wealth Builders, Inc.**

Name: Innovative Wealth Builders, Inc.

Phone: (727) 608-2700

Address: 28059 US Highway 19 N Ste 300  
Clearwater, FL 33761-2643

Website: [www.youriwb.com](http://www.youriwb.com)

Original Business  
Start Date: March 2008

Principal: Ms Carly Pelland, President

Customer Contact: Ms Carly Pelland, President - (727) 608-2700 or  
[billing@youriwb.com](mailto:billing@youriwb.com)

Entity: Corporation

Incorporated: March 2008, FL

Type of Business: Debt Negotiation/Settlement Companies

BBB Accreditation: Innovative Wealth Builders, Inc. is not a BBB  
Accredited business.

---

[Back to top](#)

#### **Products and Services of Innovative Wealth Builders, Inc.**

This company offers financial educational services.

---

[Back to top](#)

#### **Business Management**

Additional company management personnel include:

Ms Tamara Johnson - Vice President  
Ms Sheryl Lopez - Vice President

---

[Back to top](#)

## Additional Locations and Phone Numbers

### Additional Phone Numbers

Tel: (727) 608-2710

Tel: (727) 608-2713

Tel: (888) 748-5760

---

[Back to top](#)

## Customer Complaint History for Innovative Wealth Builders, Inc.

The BBB has received a **pattern** of complaints concerning misrepresentation in **selling practices**, failure to honor promised refunds in a timely manner and failure to issue refunds after being told that a refund would be issued.

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 66 complaints about Innovative Wealth Builders, Inc. in the last 36 months, our standard reporting period. Of the total of 66 complaints closed in 36 months, 56 were closed in the last year.

### Contract Issues

#### Resolved

- 1 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 2 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

### Billing or Collection Issues

#### Resolved

- 2 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 5 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

#### Administratively Closed

- 1 - BBB determined that despite the company's reasonable effort to address complaint issues, the consumer remained dissatisfied.

### Sales Practice Issues

#### Resolved

- 5 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 2 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

#### Unresolved

- 1 - Company failed to resolve the complaint issues through BBB voluntary and self-regulatory process.

#### Administratively Closed

- 4 - BBB determined that despite the company's reasonable

effort to address complaint issues, the consumer remained dissatisfied.

### **Delivery Issues**

#### **Resolved**

- 1 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 2 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

#### **Administratively Closed**

- 1 - BBB determined that despite the company's reasonable effort to address complaint issues, the consumer remained dissatisfied.

#### **No Response**

- 1 - Company failed to respond to BBB to resolve or address the complaint issues.

### **Service Issues**

#### **Resolved**

- 1 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 4 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

#### **Unresolved**

- 2 - Company failed to resolve the complaint issues through BBB voluntary and self-regulatory process.

### **Customer Service Issues**

#### **Resolved**

- 1 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 1 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

### **Guarantee or Warranty Issues**

#### **Resolved**

- 2 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

#### **Administratively Closed**

- 1 - BBB determined that despite the company's reasonable effort to address complaint issues, the consumer remained dissatisfied.

### **Refund or Exchange Issues**

#### **Resolved**

- 10 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 13 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.
- 1 - Company offered a partial (less than 100%) settlement which the consumer failed to acknowledge acceptance to BBB.

#### **Administratively Closed**

- 2 - BBB determined that despite the company's reasonable

effort to address complaint issues, the consumer remained dissatisfied.

---

[Back to top](#)

### Government Actions

BBB has no information regarding government actions at this time.

---

[Back to top](#)

### Advertising Review

BBB has no information regarding advertising review at this time.

---

[Back to top](#)

### Industry Tips

[DONT LET YOUR FINANCIAL SITUATION DETERIORATE](#)  
[Looking for Debt Relief? BBBTips Offer Consumers Advice on Choosing a Credit Counseling Agency](#)  
[Tips on Choosing a Credit Counselling Agency](#)  
[What are Fair Debt Collection Practices?](#)

---

[Back to top](#)

### BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability **Report** is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with Innovative Wealth Builders, Inc., please let them know that you contacted BBB for a BBB Reliability **Report**.

ID: 90059102

Report as of September 8, 2010 09:01

Copyright © 2010 Better Business Bureau

[Privacy Policy](#) | [Trademarks](#) | [Terms of Use](#)

© 2010 Council of Better Business Bureaus

