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Better Business Bureau®
Start With Trust®
 In Central California



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BBB Reliability Report for
Capital Debt Settlement

BBB Rating **F** [Ratings Explanation](#)

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What is a BBB Accredited Business?
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What are BBB Ratings?
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BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this **report**.

Find out more about Capital Debt Settlement:

- > [BBB Accreditation](#)
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BBB Accreditation

This business is not a BBB Accredited Business.

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BBB Rating for Capital Debt Settlement

Based on BBB files, Capital Debt Settlement has a BBB Rating of F on a **scale** from A+ to F.

Reasons for this rating include:

- BBB concerns with the industry in which this business operates.
- Failure to respond to one complaint filed against business.

[Click here for an explanation of BBB Ratings](#)

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Business Contact and Profile for Capital Debt Settlement

Name: Capital Debt Settlement

Phone: (877) 695-3328

Address: 5150 N 6th St Ste 172

Fresno, CA 93710-7511

Website: www.capitaldebtsettlement.com

Original Business
Start Date: April 2003

Principal: Mr. Marc Penso, CEO

Customer Contact: Mr. Marc Penso, CEO - (877) 695-3328

Entity: Corporation

Incorporated: June 2006, CA

Type of Business: Debt Negotiation Companies, Credit-Debt
Consolidation Services

BBB Accreditation: Capital Debt Settlement is not a BBB
Accredited business.

The BBB has requested basic information from this company but has not received a response. As a result, the BBB may not have current information about the company

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Business Management

Additional company management personnel include:

Ms. Amanda Wickett - Office Manager
David - President

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Customer Complaint History for Capital Debt Settlement

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 5 complaints about Capital Debt Settlement in the last 36 months, our standard reporting period. Of the total of 5 complaints closed in 36 months, 5 were closed in the last year.

Sales Practice Issues

Resolved

1 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

Refund or Exchange Issues

Resolved

- 1 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 2 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

No Response

- 1 - Company failed to respond to BBB to resolve or address the complaint issues.

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Government Actions

BBB has no information regarding government actions at this time.

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Advertising Review

BBB has no information regarding advertising review at this time.

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Industry Tips

[Bankruptcy Scam Operators Can Lock You Out of Your Home](#)

[Credit Repair Fraud Proliferates](#)

[DONT LET YOUR FINANCIAL SITUATION DETERIORATE](#)

[Looking for Debt Relief? BBBTips Offer Consumers Advice on](#)

[Choosing a Credit Counseling Agency](#)

[Tips on Choosing a Credit Counselling Agency](#)

[What are Fair Debt Collection Practices?](#)

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BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability **Report** is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with Capital Debt Settlement, please let them know that you contacted BBB for a BBB Reliability **Report**.

ID: 89032894

Report as of February 28, 2010 11:20

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