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Better Business Bureau®  
Start With Trust®

Serving Central, Northern and  
Western Arizona

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BBB Business Review Reliability Report for  
**J Hass Group, LLC**

BBB Rating



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BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.

Is This Easy to Read?

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**Business Contact & Profile**

Business Name: J Hass Group, LLC  
American Debt Settlement  
Group, LLC

**BBB Rating**

Based on BBB files, this business has a BBB Rating of F on a [scale](#) from A+ to F. Reasons for this F rating include:

**BBB Accreditation**

This business is not a BBB Accredited Business.

JDH & Associates, LLC

The J Hass Group

Business Address: 7590 E. Gray Road #204  
Scottsdale, AZ 85260  
[See the location on a Mapquest Map](#)  
[See the location on a Google Map](#)

Original Business Start Date: 2/28/2008

Local Business Start Date: 2/28/2008

Type of Entity: Limited Liability Company (LLC)

Incorporated: 2008 in AZ

Principal: Jeff Hass, CEO

Phone Number: (800) 565-1260  
(602) 357-7600  
(800) 565-1260  
(800) 976-5714  
(800) 977-2109  
(877) 572-5050

Email Address: [info@jhassgroup.com](mailto:info@jhassgroup.com) -  
[Customer Service](#)



BBB Accreditation: This business is not a BBB Accredited Business

Type of Business: DEBT NEGOTIATION COMPANIES

Website Address:  
<http://www.americandebtsettlementgroup.com>  
<http://www.jdh1.com>  
<http://www.jhassgroup.com>

- › BBB concerns with the industry in which this business operates
- › Length of time business has been operating
- › 82 complaints filed against business
- › 3 serious complaints filed against business

[Click here for an explanation of BBB Ratings.](#)



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### Business Management

Mr. Jeff Hass , CEO

### Government Action(s)

BBB has no information regarding government actions at this time.

  Was this Helpful?



### Advertising Review

BBB has no information regarding advertising review at this time.

  Was this Helpful?

### Feedback to BBB

Please take [our Quick Survey](#) about the format/readability of the BBB Business Review Reliability Report.

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## Customer Complaint History

When considering complaint information, please take into account the business's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 82 complaint(s) about this business since 2/28/2008. Of the total 82 complaint(s) closed since 2/28/2008, 64 were closed in the last 12 months.


These complaints [concerned](#):

- 1 regarding [Advertising Issues](#)
- 6 regarding [Billing or Collection Issues](#)
- 13 regarding [Contract Disputes](#)
- 1 regarding [Customer Services Issues](#)
- 2 regarding [Delivery Issues](#)
- 28 regarding [Refund Or Exchange Issues](#)
- 2 regarding [Selling Practices](#)
- 29 regarding [Service Issues](#)

These complaints were [closed](#) as:

- 82 [Resolved](#)

[Detailed View](#)

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## Products & Services

This company offers debt settlement, debt reconstruction and debt negotiation services.

## BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability Report is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with this business, please let the business know that you contacted the BBB for a BBB Reliability Report.

Report as of: 3/2/2010

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