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Better Business Bureau® Start With Trust®

Los Angeles, Orange, Riverside, and San Bernardino Counties of Southern California



I want to...

- File a Complaint
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BBB Reliability Report for

Liberty Law Firm

BBB Rating



[Rating Explanation](#)

Company Rating F

Our opinion of what this rating means:

We strongly question the company's reliability for reasons such as that they have failed to respond to complaints, their advertising is grossly misleading, they are not in compliance with the law's licensing or registration requirements, their complaints contain especially serious allegations, or the company's industry is known for its fraudulent business practices.



Check out the **Liberty Law Firm** storefront to view photos of the business, read customer reviews, and even post a review yourself!

[Read Customer Reviews](#)

[Request a Quote](#)

[Write a Company Review](#)

[Ask the Community](#)



Here is my experience with this company...

TrustLink Rating: based on 10 reviews

Company Profile

Liberty Law Firm

Address: 3105 East Guasti Road
Ontario, CA 91761
Tel: (866) 630-0023
Fax: (909) 481-0124



BBB Comments & Analysis

Bureau's Comments and Analysis of Company's Business:

Effective October, 2009 in California, it is illegal to collect any fees, regardless of the form, for negotiating

Accreditation

This company is not accredited by the Better Business Bureau. This fact does not disparage the company in any way.

Web Site: <http://www.libertyfirm.org>

Contact: Brian J. Colombana - Attorney

Business Start Date: 1/2/2005

Company ID: 100078220



» See more photos on TrustLink

Nature of Business:

This company's business is providing attorney services, specializing in Real Estate Law, Probate, Bankruptcy, and Family Law.

Complaint Experience

Bureau Summary and Analysis of customer complaints and company responses:

Complainants allege unfulfilled contracts. Customers complain the company charges large advance fees for loan modifications, but fail to provide the services as agreed. Some complainants allege the company failed to contact their lenders at all. Other customers complain after paying the advance f... »More



Complaint Closing Statistics

The following grid displays the number and responses to complaints over the last 36 months:

No. of Cmpl	Type of Response
4	Making a full refund, as the consumer requested
2	Making a partial refund
27	Agreeing to perform according to their contract
4	Refusing to make an adjustment
32	Refuse to adjust, relying on terms of agreement
18	Unanswered
0	Unassigned
87	Total

or attempting to negotiate a loan modification for a residential mortgage. All modification services must be fully completed before any money can be collected. It is also illegal to divide fees or services into components for the purpose of avoiding this law.

HUD approved housing counseling agencies are exempt from this law.<... »More

Licensing

Agency:

License Number:

Status:

We know of no licensing or registration requirement for companies engaged in this company's stated type of business.

»View All Licenses

Government Actions

We know of no government action taken against this company.

Other Considerations

We know of no other matter or practice relating to this company that may assist you in your consideration of this company.

Advertising Review

No questions about the truth of this company's advertising has come to our attention.

Rating Reasons

Significant reasons for this rating:

- > Unanswered Complaints

Addl. Company Info

- > Additional DBAs
- > Additional Contacts
- > Additional Addresses
- > Additional Websites
- > Additional Phone Numbers
- > Additional Fax Numbers